

1. TITLE OF THE CERTIFICATE (ES)

Certificado de Profesionalidad de nivel 3 en
TMVO0111 TRIPULACIÓN DE CABINA DE PASAJEROS

2. TRANSLATED TITLE OF THE CERTIFICATE (EN)

Professional Certificate Level 3 in
TMVO0111 PASSENGERS CABIN CREW
(This translation has no legal status)

3. PROFILE OF SKILLS AND COMPETENCES

The holder of this certificate will have acquired the **general competence** to develop the activities of passengers cabin crew, in air transport, ensuring their safety in normal, abnormal and emergency situations, applying if necessary first aid and survival procedures, using English language if necessary, and offer services aboard stated by the company to the passengers, meeting their expectations and organizational goals, with the required quality, applying current legislation and fulfilling the plan of occupational and environmental risks prevention. This general competence is divided into the following **skill units** (UC):

- Develop normal and abnormal operations, related to the safety of passengers in air transport (UC2000_3).
- Develop emergency operations related to the safety of passengers in air transport (UC2001_3).
- Apply survival procedures in case of incidents in air transport (UC2002_3).
- Provide first aid in passenger transports (UC2003_2).
- Act against incidents attributable to human crew factors that may affect flight safety (UC2004_3).
- Offer services typical of a transport to the passengers (UC2005_2).
- Communicate in English with a level of competent user, in air transport of passengers (UC0809_3).

The professional skills are acquired through the **learning outcomes** defined within the related Training Modules (MF):

- Normal and abnormal operations related to passenger safety in air transport ((MF2000_3).
- Emergency operations related to passenger safety in air transport (MF2001_3).
- Procedure for survival in case of an incident in air transport (MF2002_3).
- First aid in passenger transport (MF2003_2).
- Human crew factors in aviation (MF2004_3).
- Attention to the passenger in means of transport (MF2005_2).
- Professional English for air travel (MF0809_3).
- Practical training at the workplace in passengers cabin crew (MP0033).

(See legal basis for all learning outcomes information acquired by the holder of this Certificate in each MF).

As a reference the learning outcomes include in the Practical training at the workplace that complete and reinforce the learning outcomes acquired in the other training modules, are:

- Assist in pre-flight procedures, complying with the legal and safety regulations and the guidelines of the airline.
- Participate in in-flight procedures, complying with the legal and safety regulations and guidelines of the airline.
- Cooperate in operations of preparation of passengers for landing.
- Cooperate in the process of disembarking passengers and post-flight procedure.
- Participate in the working processes of the company, following the rules and instructions established at the workplace.

4. RANGE OF OCCUPATIONS ACCESSIBLE TO THE HOLDER OF THIS CERTIFICATE

The holder of this certificate may work in the air transport sector, in particular in the subsector of air travel. The most relevant occupations and work positions are:

- Flight attendants.
- Cabin crew member.

To exercise the work of flight attendant, to be in possession of the accreditation issued by the State Agency for Aviation Safety (Ministry of Development), of cabin crew member (TCP) is required.

Additional requirements for access:

They are the ones established in the Article 4 of the Royal Decree that regulates the professional certificate of the professional family that accompanies this Appendix, which are:

- To be over 18 years old.
- Successfully overcome the CIMA Class 2 (periodic medical examination).
- Swim 100 meters in 2 minutes and 30 seconds.

5. OFFICIAL BASIS OF THE CERTIFICATE

Name and status of the national/regional authority providing accreditation/recognition of the certificate

The Ministry of Employment and Social Security or the corresponding autonomous regional administration within the scope of its competence, in the name of the King. The certificate is valid throughout Spain.

Level of the certificate

The Professional Certificate Level 3 of the National Repertoire of Professional Certificates corresponds to level 4 of the International Standard Classification of Education (ISCED-P 2011).

The European Qualification Framework (EQF) level:

Grading scale/Pass requirements

The grading scale and pass level of the training modules are expressed on a scale of 0 to 10. The minimum score for a pass is 5 in every training module including a pass in the practical training at the workplace module.

The grading system is as follows:

- FAIL: 0 to 4.9
- PASS-SATISFACTORY: 5 to 6.9
- PASS-GOOD: 7 to 8.9
- PASS-EXCELLENT: 9 to 10

Access to next level of education/training

This Professional Certificate Level 3 gives access to Professional Certificate Level 3 within the same professional area and family.

For validation purposes, the educational authorities will recognise the professional module or modules of the VET diplomas corresponding to the skills units included in the training modules of this certificate.

Legal basis

Royal Decree 992/2013 of December 13th, by which eight professional certificates of the professional family Transport and Vehicle Maintenance, included in the National Repertoire of professional certificates are established (Appendix V, Code: TMVO0111).

6. OFFICIALLY RECOGNISED WAYS OF ACQUIRING THE CERTIFICATE

This certificate may be acquired by:

1. Training: Completion with a pass grade of the face-to-face or online training programme.
2. Recognition of the professional skills acquired through professional experience or non-formal training (prior learning): Completion of a process of skills evaluation and accreditation in all the skills units making up the professional certificate.
3. Dual training: Completion of a training and apprenticeship contract, which may range from 1 year (or 6 months, if stipulated as such in the collective agreement) to 3 years, during which effective working time is combined with time dedicated to training under the training programme for the professional certificate.

The training method (number 1 above) requires successful completion of the training modules and the practical training at the workplace:

Description of vocational training received	Percentage of total programme (%)	Duration (hours)
Training modules	93	510
Practical training at the workplace	7	40
Total duration of training leading to the certificate		550

Entry/access requirements:

- *Bachiller* Diploma (upper secondary education); or
- Professional Certificate Level 2 in the same professional area.
- If neither of the above or higher certifications are held, a pass in the key skills tests.
- See additional requirements for access in point 4 of the Supplement.

Additional information: Professional certificates are instruments for official accreditation of the professional qualifications in the National Catalogue of Professional Qualifications for all economic activities, within the scope of the labour administration. The National Repertoire of Professional Certificates is divided into three qualification levels (Level 1, Level 2 and Level 3), and by sectors into 26 professional families and 102 professional areas. More information is available at: www.sepe.es

National Europass Centre: www.sepie.es

(*) **Explanatory note:** This document is designed to provide additional information about the specified certificate, but has no legal status in itself. The format of the description is based on the following texts: Council Resolution 93/C 49/01 of 3 December 1992 on the transparency of qualifications; Council Resolution 96/C 224/04 of 15 July 1996 on the transparency of vocational training certificates; and Recommendation 2001/613/EC of the European Parliament and of the Council of 10 July 2001 on mobility within the Community for students, persons undergoing training, volunteers, teachers and trainers.

More information is available at: <http://europass.cedefop.eu.int>

Information on Professional Certificates of the Map of Qualifications and Vocational Training in Spain

